

## Managing Issues Associated with Homelessness

Description	Proposed Actions	Updated Status – September 2018	Updated Status – July 2019
<p><b>M1 –Outreach / Visibility</b></p> <p>The goal is to enhance outreach and police visibility to better coordinate the City’s approach for addressing homeless encampments and other homeless-related issues.</p>	<ul style="list-style-type: none"> <li>Establish a HOST team (Homeless Outreach Street Team) to include representatives from City departments, staff from mental health agencies, and other partners.</li> <li>Implement a proactive approach to addressing “hot spots” and chronic issues/concerns</li> <li>Consider hiring / assigning position of City Homeless Outreach Coordinator</li> </ul>	<p>HOST deploys one sergeant and two officers who work regularly with representatives from other agencies.</p> <p>HOST introduced several new electronic applications to document camps and our homeless population.</p> <p>A Social Services Manager started on September 4, 2018.</p>	<p>The HOST team is well established and provides the community with outreach, education and quick responses to homeless complaints.</p> <p>Kristen Cline, Social Services Manager, spends a majority of her time in the field connecting people to services that potentially could improve their stability.</p> <p>HOST officer are easily identified by their green and tan uniforms.</p>
<p><b>M2 – Individuals who are homeless with roots outside Woodland</b></p> <p>The goal is to assist “stranded” homeless who want to return to their areas of origin to reconnect with family and friends support systems.</p>	<ul style="list-style-type: none"> <li>Work with Yolo County Jail, Yolo County Probation Office, Dignity Health, Fourth &amp; Hope, and other services providers to ensure clients from other communities are reconnected with their areas of origin.</li> <li>Explore options for offering travel assistance to individuals not receiving services in Woodland, if family or friends are available to house these individuals when they return.</li> </ul>	<p>HOST works regularly with other agencies to reconnect clients to services in their place of origin. This includes providing transportation.</p> <p>HOST has purchased bus ticket vouchers and formed an agreement with A-1 Taxi to assist in travel arrangements.</p> <p>A handful or individuals have requested transportation vouchers</p>	<p>The City continues to attend case conferences with local agencies to update recent releases and connect those entering homelessness to services in an effort to minimize community impact.</p> <p>The HOST team look for solutions to solving clients’ homelessness, sometimes that means re-connecting them with loved ones. This requires planning, communication and transportation for all parties involved. This year they have re-connected 1 family and 4 individual adults, who are still successfully placed.</p>

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<p><b>M3 – Homeless encampments</b></p> <p>Cleanups generate a significant amount of personal property that must be transported to a storage area and stored until the property can be returned to owners.</p>	<ul style="list-style-type: none"> <li>• Provide PD, PW and Parks with vehicle(s) to transport personal property and</li> <li>• Purchase a cargo container for storing the property at the City’s Municipal Service Center or other location.</li> </ul>	<p>HOST has cleared 115 homeless camp sites</p> <p>Right-of-Way Access MOU’s have been established with CalTrans and the railroads.</p> <p>Established contract with Probation Department for 2x / month clean-ups using probationers.</p> <p>Personal property is being stored at the PD in the sally port or occasionally in a yard at Public Works.</p>	<p>With knowledge of camp sites and quicker response time, HOST is better able to intervene before large encampments are formed.</p> <p>With the Fiscal Year 2019/2020 budget, HOST has planned to purchase a pick-up truck to allow for off-road access and transportation of people and property. This will reduce time and impact on other City units including the Police and Public Works Department.</p>
<p><b>M4 – Trespassing / Private Property</b></p> <p>Homeless individuals are using unsecured, vacant properties as makeshift residences resulting in health hazards and other problems.</p>	<ul style="list-style-type: none"> <li>• Revise City ordinances to increase penalties for property owners who do not secure vacant properties.</li> <li>• Cite squatters for trespassing / Neighborhood Court / Community service</li> </ul>	<p>Applicable ordinances were reviewed by the city attorney and deemed to be appropriate.</p> <p>HOST and other officers regularly cite individuals who are homeless for trespassing and have worked with the District Attorney’s Office to connect individuals to alternative programs.</p>	
<p><b>M5 – Dumpsters</b></p> <p>Locked dumpsters are being broken into with the contents scattered.</p>	<ul style="list-style-type: none"> <li>• Engage with Waste Management, commercial property owners and apartment complex managers on protocols to minimize disruption of regular garbage and recycling pick-up.</li> <li>• Evaluate applicability of ordinances enacted in other communities specific to this issue.</li> </ul>	<p>Waste Management assisted with providing dumpsters for major clean-ups. Additional protocols have not been addressed at this time.</p>	

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<p><b>M6 – Aggressive / Inappropriate Behaviors</b></p> <p>Increased use of the library as a “de facto” day shelter undermines the comfort level of library patrons and staff as some of the homeless patrons have brought in large sticks and knives; bathed in the restrooms; brought in luggage; and created other nuisance issues.</p>	<ul style="list-style-type: none"> <li>Implement a Pilot Program to hire a security guard for the library and potentially other City facilities.</li> <li>Support the establishment of a day shelter to provide a safe place for homeless to gather during the day and access services.</li> </ul>	<p>A security guard was hired and was effective in mitigating some of the homeless issues at the library.</p> <p>An anti-loitering device was installed at the library to curb illegal camping at night and has been effective.</p> <p>Fourth and Hope day services commenced 9/13/18.</p>	<p>Multiple security guards have been hired to monitor high traffic areas to ensure property and residents’ safety.</p>
<p><b>M7 – Illegal Activity / Parks</b></p> <p>Increased instances of drug use and nuisance-type issues are occurring at Freeman Park.</p>	<ul style="list-style-type: none"> <li>HOST hotline and 9-1-1 response to calls related to illegal activities</li> <li>Install POD cameras in selected parks: Freeman Park, City Park, Ferns Park</li> </ul>	<p>Last fiscal year, transient-related calls for services represented 40% of total PD calls.</p> <p>Over the past 12 months, 997 arrests were made, representing 43% of all arrests.</p> <p>POD cameras are still a work in progress.</p> <p>Additional cameras were installed at Freeman Park</p>	<p>Security cameras have been installed in multiple City sites to monitor irregular activity.</p>
<p><b>M8 – Shopping carts</b></p> <p>Increased proliferation of shopping carts at locations distant from grocery stores.</p>	<ul style="list-style-type: none"> <li>Review City’s Shopping Cart ordinance</li> <li>Collaboration with shopping centers / stores</li> <li>Review contract services</li> </ul>	<p>The Regulation of Shopping Carts ordinance was amended and passed in August.</p> <p>Over the past 10 months, over 2,000 shopping carts have been collected by HOST officers, volunteers and a contract vendor.</p>	<p>To report abandoned carts click the following link: <a href="#">link</a></p>

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<b>M9 – Recycling centers</b>	<ul style="list-style-type: none"> <li>Evaluate number, location and permits for recycling centers to reduce illegal scrap metal activity</li> </ul>	Not completed at this time.	
<b>M10 – Engagement of Individuals who are Homeless</b>	<ul style="list-style-type: none"> <li>Establish relationships with (selected) homeless individuals / liaisons to assist with needs, self-policing and problem solving</li> </ul>	HOST officers have built and maintain a positive rapport with certain members of the homeless population to assist in problem solving.	
<b>M11 –Sharps / Needles</b>  Increased instances in the number of sharps (drug needles) discarded at City facilities.	<ul style="list-style-type: none"> <li>Provide Public Works and Parks field staffs with training on handling sharps through YCPARMIA.</li> </ul>	Public Works arranged Crisis Intervention Training for all city employees related to homelessness. A portion of this training was dedicated to safe handling of sharps and other hazards.	
<b>M12 – Vandalism / Theft</b>  Increased instances of irrigation and electrical systems being tapped into at City facilities.	<ul style="list-style-type: none"> <li>Increase security</li> <li>Develop a maintenance plan to reduce impacts</li> </ul>	City staff continuous to replace vandalized sprinkler heads and irrigation lines. Backflow handles have been removed. Electrical outlets have been equipped with locking devices. Cameras, LED's and vandal proof electrical boxes have been installed at city parks and city streetlights and traffic control boxes.	
<b>M13 – Community Partnerships</b>	<ul style="list-style-type: none"> <li>Establish collaborative initiatives with Downtown Businesses, Faith-based community and Neighborhood groups to assist with identifying problem issues / individuals and shared responsibility for response.</li> </ul>	Initial discussion took place. A formal collaboration has yet to be formed.	

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<p><b>M14-Designated camping zones</b> (moved from service area in original plan)</p>	<ul style="list-style-type: none"> <li>Consider designating specific areas where individuals who are homeless are encouraged to live and sleep with ground rules</li> </ul>	<p>Concept has been explored, including site visits to other cities. Potential sites evaluated.</p> <p>Preliminary ground rules and protocol checklist developed in an effort to address health and safety concerns.</p> <p>Recommend <b>NOT</b> pursuing at this time.</p>	

## Increasing Availability / Capacity of Services

Description	Proposed Actions	Updated Status – September 2018	Updated Status – July 2019
<b>S1-Housing First Model – Transitional Housing</b>	<ul style="list-style-type: none"> <li>Explore funding opportunities to purchase 1 to 2 residential properties for the City’s Housing First Pilot Project.</li> <li>Work with Yolo County Homeless Coordinator to apply for Partnership HealthPlan of California’s Innovation Grants on Housing RFP to fund the purchase of 1 to 2 residential properties.</li> <li>Apply for grant funds through Sutter Getting to Zero to support the operation of the City’s Housing First Pilot Project.</li> </ul>	<p>Based on feedback from granting agency, awarded funds may only be applied toward Permanent Supportive Housing units.</p> <p>Transitional Housing currently on hold.</p>	
<b>S2-Tiny Homes</b>	<ul style="list-style-type: none"> <li>Explore funding opportunities to increase the supply of temporary shelter for singles and couples in a village-type, tiny homes setting with services component.</li> <li>Work with Yolo County Homeless Coordinator to apply for Partnership HealthPlan of California’s Innovation Grants on Housing RFP to fund predevelopment costs of temporary shelter for singles and couples.</li> </ul>	<p>Based on feedback from granting agency, awarded funds may only be applied toward Permanent Supportive Housing units.</p> <p>Transitional Housing currently on hold.</p>	
<b>S3-Shelter Capacity</b>	<ul style="list-style-type: none"> <li>Continue to support the operations of Fourth &amp; Hope’s emergency shelter through the Community Development Block Grant program.</li> <li>Expand capacity of Fourth &amp; Hope shelter</li> <li>Allocate funding (public services component) through the CDBG Annual Action Plan.</li> <li>Explore options for assisting Fourth &amp; Hope with the financial sustainability of the emergency shelter</li> <li>Consider funding a capital project for the shelter in FY 2018/19 CDBG Action Plan</li> <li>Continue to pursue and expand Emergency Winter Shelter</li> </ul>	<p>The City Council-approved FY 2018/19 CDBG Action Plan includes public service funds to support the operation of the emergency shelter and capital funds that will support Fourth &amp; Hope’s efforts to expand day services.</p> <p>Emergency Winter Shelter for 2019 is being expanded from 4 to 8 weeks. Last year’s shelter supported women and families, which</p>	

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		allowed additional beds to be made available at Fourth and Hope for single men.	
<b><i>S4-Daytime Shelter/ Service “Club”</i></b>	<ul style="list-style-type: none"> <li>Identify suitable site(s) for pilot daytime shelter</li> </ul>	<p>Implementing temporary pilot program in collaboration with Fourth and Hope.</p> <p>Starting September 13, Fourth and Hope will provide showers, bathrooms, and day programming during the week.</p>	The 4th and Hope emergency shelter had been maintaining daytime hours for the past year, but ended day services on July 1, 2019 because its funding source, an Emergency Solutions Grant, was not renewed by the State. Fourth & Hope continues to provide a dinner meal for residents of the shelter and other individuals, but is no longer providing breakfast and lunch meals for individuals not staying at the shelter.
<b><i>S5-Homeless Coordination</i></b>	<ul style="list-style-type: none"> <li>Evaluate means to improve coordination with Yolo County Homeless Coordinator</li> <li>Explore hiring position to enhance coordination of homeless service with community partners</li> </ul>	<p>Social Services Manager position hired 9/4/18</p> <p>Quarterly meeting with Yolo County</p> <p>Monthly Multi-Disciplinary Team meetings with service providers focusing on individual case management.</p> <p>Participating in regular management meetings with the County and Cities to address regional homeless issues and solution.</p>	Multi-Disciplinary Team meeting are held monthly to address high risk cases that touch many agencies. The County leads the meeting, with proper Release of Information, mapping out “next steps” for the responsible agency performing interventions and long term planning for placement or treatment. Additionally, the City, County and 4th and Hope meet weekly for Extended Shelter planning and updates.
<b><i>S6-Life Skills / Job Training</i></b>	<ul style="list-style-type: none"> <li>Provide/connect the homeless with basic life skills training, job training and employment opportunities.</li> </ul>	Currently provided through various service providers.	This year the City partnered with Yolo Community Care Continuum to hire people

## Increasing Availability / Capacity of **S**ervices

Description	Proposed Actions	Updated Status – September 2018	Updated Status – July 2019
	<ul style="list-style-type: none"> <li>Explore partnership with non-profit (ex. Downtown Street Team)</li> </ul>	Coordination efforts yet to be initiated.	<p>experiencing homelessness to help clean parks. This provided valuable skills to re-enter the workforce while assisting the City with community beautification during the busy summer months.</p> <p>The HOST Team has been cleaning downtown Main Street with the help 2-4 volunteers who earn stipends donated by a downtown business owner. HOST identifies willing individuals for this opportunity two times a month.</p>

## Increasing Permanent Supportive Housing

Description	Proposed Actions	Updated Status – September 2018	Updated Status – July 2019
<b>H1–Housing First Model</b>	<ul style="list-style-type: none"> <li>Explore funding opportunities to increase the supply of permanent supportive housing (PSH) for homeless families and individuals.</li> <li>Work with Yolo County Homeless Coordinator to apply for Partnership HealthPlan of California’s Innovation Grants on Housing RFP to fund predevelopment costs of PSH project.</li> </ul>	<p>Applied for and received Partnership Grant for \$680,000 as seed funding for up to 60 manufactured tiny homes for those who are homeless.</p> <p>Exploring partnership with Friends of the Mission and Woodland Opportunity Village to construct and manage permanent supporting housing units</p> <p>Targeting Jan. 1,2019 No Place Like Home grant application deadline for submission of city project.</p> <p>Yolo County has committed to providing required supportive services for eligible clientele.</p>	
<b>H2– Affordable Housing</b>	<ul style="list-style-type: none"> <li>Continue to support developments gap loans and other assistance that increase the supply of affordable housing units</li> </ul>	<p>The City in March disbursed \$1.2 million in loan funds for Mutual Housing California’s Phase 2 project. Phase 2 will include 39 very low and low- income farm worker rental units.</p>	
<b>H3–Federal Continuum of Care</b>	<ul style="list-style-type: none"> <li>Continue to apply for grants through the Federal Continuum of Care program in partnership with Fourth &amp; Hope to support permanent housing projects for homeless families and individuals.</li> <li>Apply for renewals of Consolidated PSH, Relocation PSH, Bonus Project PHS on an annual basis.</li> </ul>	<p>The U.S. Dept. of Housing and Urban Development notified the City in March that it had been awarded three renewal grants for permanent supportive housing projects through HUD’s 2017 Continuum of Care Competition. The City partnered with Fourth &amp; Hope on the applications and is in the process of submitting three</p>	<p>The U.S. Department of Housing and Urban Development (HUD) awarded the City three Continuum of Care renewal grants in January 2019 in the aggregate amount of \$268,888. Grant funds are being used to provide permanent supportive housing (PSH)</p>

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		<p>renewals and a bonus project for the 2018 Competition.</p>	<p>through the PSH program operated by 4th &amp; Hope to assist homeless families and individuals with housing and supportive services. In a related area, the State awarded the City a \$140,000 California Emergency Solutions and Housing (CESH) grant earlier this year. The grant will be used to provide eviction prevention for a two-year period as well as incidental funds to assist homeless individuals with urgent needs. This would include helping “stranded” homeless who want to return to their areas of origin to reconnect with family and friends support systems.</p>